



TD Freedom Point-of-Sale Device Replacement

TD Merchant Solutions (TDMS) is committed to providing you with the best-in-class service and advice. As the TD Freedom Point-of-Sale (POS) devices are being decommissioned (and will no longer be supported by TDMS), we will be proactively reaching out to all Merchants to recommend a new device that will suit your processing requirements. This new device will allow you to quickly and securely accept credit and debit card payments, including contactless and mobile wallets.

To avoid any interruption in service, please call us at your earliest convenience to replace your current TD Freedom POS device with a new device. Depending on the device you choose, there could be a change to your current monthly terminal fee. You will receive onsite installation and training for your new device at no additional cost.

Here's what you need to know

When you call us, we will provide information regarding your device replacement options and we will arrange a convenient time for a Technician to visit your Merchant location(s) and perform the replacement.

While on site, the Technician will:

- Install your new device(s) and provide training on how to use it
- Remove the existing TD Freedom POS and return it to TDMS for destruction

We look forward to hearing from you shortly to arrange for the replacement of your TD Freedom POS device. Please contact us at 1-800-363-1163.

Thank you again for choosing TD Merchant Solutions.

